

Recall - VECI Replacement (FED)

March 1999

Dealer Service Instructions for:

- Emissions Recall No. 8021 (Vehicles w/Sales Code NAA)
- Emissions Recall No. 8022 (Vehicles w/Sales Code NAE)
- Emissions Recall No. 8023 (Vehicles w/Sales Code NBN)
- VECI Label Replacement

MODELS

1999 (LH) Chrysler LHS and 300M

NOTE:

This recall applies only to vehicles equipped with a 3.5L engine ("G" in the 8th VIN position) built from July 8, 1998 through August 7, 1998 (MDH 0708XX through 0807XX).

SUBJECT

An incorrect Vehicle Emission Control Information (VECI) label was inadvertently installed on about 3,500 of the above listed vehicles. The original VECI label contains an incorrect vacuum hose routing diagram, evaporative emissions name and bar code. The VECI label is often used during in-use Inspection and Maintenance (I/M) testing to verify proper emissions related components. As a result, incorrect VECI label information may cause the vehicle to fail an emissions test.

REPAIR

A new VECI label must be installed over the vehicle's existing VECI label.

New VECI labels are being mailed directly to all owners known to DaimlerChrysler with the Owner Notification Letter. The owners are requested to install the labels themselves or, if preferred, to arrange for dealer installation of the owner-supplied label without charge.

PARTS INFORMATION

Each dealer, to whom vehicles in the recall were invoiced (or the current dealer at the same street address), will receive enough VECI labels (included with the vehicle list) to service 100% of unsold vehicles according to our records. If an owner's label is lost, or if dealers require more labels for inventory vehicles, additional VECI labels may be ordered as needed to support customer demand.

The label for the vehicle to be serviced may be determined by:

Recall Number	Emission System	Sales Code	Part Code	Label Part Number
8021	Federal	NAA	1	04591213AB
8022	California	NAE	2	04591519AB
8023	NLEV	NBN	3	04591668AB

Using the part code in the third column of the VIN list along with the table (involved dealers);

Using VIN and part number list electronically transmitted to DIAL System Function 53 (involved dealers); or

Entering the VIN to the DIAL System VIP Function (sales code information) along with the table (all dealers).

SERVICE PROCEDURES

Apply the new VECI label as follows:

1. Raise the hood and locate the existing VECI label.

On 300M models: The VECI label is located on the underside of the hood.

On LHS models: The VECI label is located on the upper radiator core support.

2. Clean the surface of the existing VECI label and apply the new label directly over it, covering the original label.

COMPLETION REPORTING AND REINBURSEMENT

Claims for vehicles that have been serviced must be submitted on the DIAL System. Claims submitted will be used by DaimlerChrysler to record recall service completions and provide dealer payments.

Use the following labor operation number and time allowance:

	Labor Operation <u>Number</u>	Time <u>Allowance</u>
Install VECI Label	25802182	0.2 hours

NOTE:

See the Warranty Administration Manual, Recall Claim Processing Section for complete recall claim processing instructions.

PARTS RETURN

Not Applicable

DEALER NOTIFICATION & VEHICLE LIST

All dealers will receive a copy of this dealer recall notification letter by first class mail. Two additional copies will be sent through the DCMMS and the "TIL" will be updated to include this recall in the near future. Each dealer to whom involved vehicles were invoiced (or the current dealer at the same street address) will receive a list of their involved vehicles. The Vehicle List is arranged in Vehicle Identification Number (VIN) sequence. Owners known to DaimlerChrysler are also listed. The lists are for dealer reference in arranging for service of involved vehicles.

DIAL SYSTEM FUNCTION 53 AND VIP

All involved vehicles will be entered to DIAL System Functions 53 and VIP at the time of recall implementation for dealer inquiry as needed.

Function 53 provides involved dealers with an updated VIN list of their incomplete vehicles. The customer name, address and phone number are listed if known. Completed vehicles are removed from Function 53 within several days of repair claim submission. To use this system, type "53" at the "ENTER FUNCTION" prompt, then type "ORD8021" (Federal emission vehicles), "ORD8022" (California emission vehicles), or "ORD8023" (NLEV emission vehicles).

OWNER NOTIFICATION AND SERVICE SCHEDULING

All involved vehicle owners known to DaimlerChrysler are being notified of the service requirement by first class mail. They are requested to install the supplied VECI label over the incorrect label on their vehicle. Any owner who prefers not to install the label is asked to schedule an appointment for the service with their dealer. A copy of the owner notification letter is attached. Enclosed with each owner notification is an Owner Notification Form. The involved vehicle and recall are identified on the form for owner or dealer reference as needed.

VEHICLE NOT AVAILABLE

If a vehicle is not available for service for a known reason, let us know by filling out the pre-addressed Vehicle Disposition Form portion of the Owner Notification Form or describe the reason on a postcard and mail to:

DaimlerChrysler Corporation
CIMS 482-00-85
800 Chrysler Drive East
Auburn Hills, Michigan 48326-2757

ADDITIONAL INFORMATION

If you have any questions or need assistance in completing this action, please contact your Zone Service Office.

Owner Letter

EMISSIONS RECALL TO REPLACE YOUR VEHICLE'S VECI LABEL

Dear LHS or 300M Owner:

An incorrect Vehicle Emission Control Information (VECI) label was inadvertently installed on your 1999 Chrysler LHS or 300M vehicle, which is equipped with a 3.5L engine. Federal and California Emissions Regulations require that accurate data be provided on the VECI label.

The problem is...

The VECI label on your Chrysler LHS or 300M (identified on the enclosed form) contains an incorrect vacuum hose routing diagram, evaporative emissions name and bar code. VECI label information is often used during in-use Inspection and Maintenance (I/M) testing to verify proper emissions related components. As a result, incorrect VECI label information may cause your vehicle to fail an emission test.

What you must do...

We ask that you apply the enclosed VECI label so that it covers the existing label.

On LHS models, the VECI label is located in the engine compartment on the radiator panel.

On 300M models, the VECI label is located on the underside of the hood.

To assure good adhesion, be sure the existing VECI label is clean and dry before applying the new label.

If you prefer not to install the label yourself simply contact your dealer to schedule a service appointment. The label installation will only take a few minutes; however, additional time may be necessary depending on how dealer appointments are scheduled and processed. This service will be provided free of charge. Please bring the enclosed VECI label and Owner Notification Form with you to your dealer. The form identifies the required service to the dealer.

If you need help...

If you have trouble getting your vehicle repaired, please call the DaimlerChrysler Customer Assistance Center, toll free, at 1-800-992-1997. A representative will assist you in getting your vehicle repaired.

We are sorry for any inconvenience; however, we believe this correction is essential to help ensure that your vehicle will meet emission inspection program requirements. Thank you for your attention to this important matter.